

**Burbank Winter Shelter Program
Comprehensive Report
February 10, 2009**

This report covers the Burbank Winter Shelter (BWS) statistics from December 1, 2008 through February 9, 2009.

Location

The Burbank Winter Shelter is located at the California Army National Guard (ARNG) Burbank Armory at 3800 Valhalla Drive, Burbank. The BWS can accommodate up to 150 clients per night.

Alternate sites

During this winter season several alternate sites to the BWS have been used. The alternate sites are the California Army National Guard Glendale Armory located at 220 Colorado Street, in the city of Glendale, the Burbank Salvation Army located at 300 E. Angeleno Ave, in the city of Burbank, and the Union Rescue Mission (URM) in Downtown Los Angeles. The Burbank Salvation Army facility is limited to 50 clients; both the Glendale ARNG Armory and the URM can house 150 clients per night.

Attendance

The Shelter opened it's doors on Monday, December 1st and has been opened for 10 weeks. The shelter is scheduled to close on March 15, 2009. Below are the attendance numbers by week. These numbers account only for clients who were actually served in Burbank.

Week 1-	250	(The shelter was closed for 3 days for ARNG training)*
Week 2-	621	
Week 3-	108	(The shelter was closed 6 days for construction)**
Week 4-	673	(The shelter was closed 1 day for construction)**
Week 5-	701	
Week 6-	577	(The shelter was closed for 3 days for ARNG training)***
Week 7-	767	
Week 8-	844	
Week 9-	585	(The shelter was closed for 2 days for ARNG training)**
Week 10-	165	(The shelter was closed for 7 days for ARNG training)**/**

*The Shelter was closed once a month for Army National Guard training, during the closure the clients were housed at the Union Rescue Mission.

** The Shelter was closed for construction and training, during the closure the clients were housed at the Glendale Army National Guard Armory.

***The Shelter was closed for Army National Guard training. During that time approximately 50 of the clients were housed at the Burbank Salvation Army. The remaining clients were housed at the Union Rescue Mission.

Total Clients served - 5291

It should be noted that the majority of BWS clients are repeats. To date, 424 individual clients have been housed at the Burbank Winter Shelter.

Eimago reports that 19.34% of the BWS clients are from Burbank. The majority of the remaining clients come from Los Angeles (24.29%), Glendale (22.17%), Pasadena (6.13%), North Hollywood (5.66%), Hollywood (5.19%), and other neighboring cities (17.22%).

Pick up and Drop off Locations

**BURBANK - 451 1/3 N. Front Street (North of the Magnolia Blvd overpass)
Pick-up – 4:30 pm Drop off – 6:45 am**

**GLENDALE – 220 Colorado Street (Glendale Armory)
Pick-up – 5:15 pm Drop off – 7:30 am**

Pacific Park

There were no incidents relating to the Burbank Winter Shelter at Our Children's Place, the pre-school located at Pacific Park. There have been no reported incidents relating to the Burbank Winter Shelter at Pacific Park.

BPD Shelter Incidents

To date, the Burbank Police Department has responded to the Shelter 12 times which has resulted in 1 arrest, and 1 transport of a mentally ill person. BPD has had no calls for service at the pick-up location on Front Street.

Burbank Fire Responses

The Burbank Fire Department has responded to the BWS a total of 7 times to date. All of the responses were medical calls for clients. 1 client was transported to the hospital. BFD has had no calls for service at the Burbank pick-up location on Front Street.

City Wide

There were no city wide incidents relating to the Shelter to date.

Miscellaneous

BPD audited BWS intake procedures which identified four of the total clients as sex registrants. These identified sex registrants stayed at the shelter at one time or another, but are no longer staying at the Shelter.

Three of these individuals spent one night at the shelter, and one subject spent four nights. One of these four subjects was ultimately transferred to another Shelter. The remaining three are reportedly at unknown locations most likely outside the city of Burbank.

The BWS staff has worked closely with the Burbank Police Department since the shelter opened. BPD personnel have met with the director of the shelter on several occasions and they speak by either phone or email several times a week. The BWS staff has quickly addressed all areas of concern presented to them by the police department. BPD patrol officers perform nightly area checks on the shelter and surrounding areas.

Members of the BPD are also part of the Winter Shelter Program Committee and attend bi-monthly meetings in Glendale to discuss and remedy any issues that arise due to the Shelter.

BPD patrol officers recently conducted a rough count of the homeless persons living in Burbank. They counted 72 individuals living on the streets and another 20 living in motor homes throughout the city. This number is up from last year when in April, 2008, patrol reported approximately 66 homeless persons living in Burbank.

Additional info - all clients are supposed to arrive to and leave from the Shelter on the bus. However, there are exceptions. Some clients work or have medical appointments and are unable to meet the bus schedule. Other clients also work at the Shelter. Clients who work are not required to arrive or leave by the bus. They are the only walk-ins allowed at the Shelter.

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